

## **PUBLIC DISCLAIMER**

### **To The General Public**

#### **BEWARE OF SPURIOUS PHONE CALLS AND FICTIOUS/FRAUDULENT OFFERS:**

Our Company, **Zero Mass Private Limited**, which is a National Level Business Correspondent/Business Facilitator (BC/BF) for Banks in India and provides Financial Inclusion (FI) services across the country through a network of Customer Service Providers (CSPs) with transactions like Money transfer, deposit and withdrawal services etc. are extended to the customers of the Banks.

Zero Mass Private Limited conducts complete due diligence including criminal record verification through Police Verification Report (PVR) / Police Clearance Certificate (PCC), physical verification of the applicant and his business location for the proposed Customer Service Point before allotting the service point. No CSP is identified and appointed without the Link Bank Branch recommendation.

Zero Mass Private Limited's executives/employees/representatives never allot or promise to allot any Customer Service Point to anyone for any Bank over telephone or emails unless complete procedure and due diligence as prescribed by Banks and the Company is followed and completed including physical verification of the Applicant and his business location.

Zero Mass Private Limited and its executives/employees/representatives never ask for any money from anyone for opening of Customer Service Point.

Public receiving phone calls or emails or any other communications from fraudsters promising to allot Customer Service Point over telephone or emails and asking for money against the same are requested to lodge a police complaint to the nearest police station against the fraudsters.

Please note that any person/organization doing any business, cash transactions, etc. with such fraudsters, who are falsely promising to allot CSP, shall be doing so at their own risk and consequences, and we shall, in no way, be responsible for the same.